

A woman with dark hair in a ponytail, wearing a black sleeveless dress, is shown in profile from the waist up, looking upwards towards the sky. She is standing in front of several tall, modern glass skyscrapers. The buildings have a grid-like facade with many windows. The sky is a clear, bright blue. In the bottom left corner, there is a large orange triangle pointing towards the center. The overall scene is a low-angle shot, making the buildings appear very tall and imposing.

Business Assurance Solutions

STAY AHEAD OF COMPLEX REGULATORY OBLIGATIONS, STANDARDS AND BEST PRACTICES WITH THE WORLD'S MOST COMPREHENSIVE RANGE OF ASSESSMENT, AUDITING, CERTIFICATION AND BUSINESS ENHANCEMENT SOLUTIONS.

[sgs.com](https://www.sgs.com)

SGS



Management Systems

Mitigate risks, achieve operational efficiency, comply with regulatory changes and ensure best practices with audits and certification for global ISO, regional and local standards.

ISO 9001

ISO 9001 certification helps any organisation develop a quality management system (QMS) to continuously improve performance, as well as demonstrate consistently high-quality products.

- Operate more efficiently
- Meet statutory and regulatory requirements
- Reach new markets
- Identify and address risks

ISO 14001

ISO 14001 certification is integral to reducing your environmental impact. The standard applies to all organisations and the environmental aspects of their activities, products and services that can control or influence from a life-cycle perspective.

- Enhance environmental performance
- Achieve environmental objectives
- Fulfil compliance obligations

ISO 45001

ISO 45001 is a globally recognised occupational health and safety management system (OHSMS) standard. An OHSMS is fundamental to an organisation's risk management.

- Protect your workforce
- Comply with legal requirements
- Facilitate continual improvement

ISO 50001

ISO 50001 is a globally recognised energy management system (EnMS) certification. An EnMS is fundamental to an organisation's energy performance.

- Easily improve energy performance
- Reduce costs
- Meet and exceed customer expectations
- Demonstrate commitment to continuously improving energy performance

Food Safety Solutions

Wherever you are in the food value chain, we provide the food industry with audit and certification solutions against a variety of standards.

Audit and Certifications

Our expertise covers the entire food supply chain. Whether you're a manufacturer or retailer, we have the right solution for you. We can help you achieve compliance with a wide range of standards and regulations including:

- Accredited GFSI Certifications
- Third-Party Audits
- Retailer Standards
- Food Safety Standards
- Ethical and Sustainability Audits
- Customised Solutions

We can also provide remote audit solutions when possible to help your business succeed.

Benefits



Improve process management



Access new markets and increase profits



Increase product quality and reduce recalls



Protect your brand and reduce customer complaints

When it comes to the food we eat, safety of consumers is always the number one priority.

Label Review Compliance

Our nutritional labeling assessments and food nutrient/health claim testing services make sure that all ingredients are listed. In addition, our expertise in food nutrition testing helps you to verify that the right components are being used in the national markets where they are allowed.

This saves you the cost, time and possible reputational damage of product recalls, while also ensuring your regulatory compliance.





Digital Trust Assurance

Ensure the strictest data defense and system integrity measures with our information security, cybersecurity and privacy protection portfolio.

Our digital trust solutions can improve your efficiency while guiding you towards compliance with internationally recognised regulations.

Our certification schemes cover many areas, including data processing and protection, cloud storage, facility security, and responding to business-critical events.

Benefits



Protect critical data and assets and reduce costs and losses



A competitive differentiator



Decrease negative impact

Our solutions

• INFOSEC ESSENTIALS

This one-day assessment will help you gauge and improve your information security posture, highlight trust and transparency to customers and stakeholders and save time and costs.

• ISO/IEC 27001 INFORMATION SECURITY

This certification demonstrates the integrity of your data and systems, and commitment to information security, cybersecurity and privacy protection.

• ISO/IEC 27001 PRIVACY INFORMATION

An extension of ISO/IEC 27001 will help you to ensure that your organisation has a solid privacy information management system (PIMS) in place.

• ISO 42001 ARTIFICIAL INTELLIGENCE

Provides a certifiable AI management system (AIMS) framework in which AI systems can be developed and deployed as part of an AI assurance ecosystem.

We can also help you with Data Privacy, Penetration Testing, SOC 2 Assessment, Trusted Information Security Assessment Exchange (TISAX), PCI recognised lab performing PTS, CPoC, SPoC, MPoC and 3DS SDK security evaluations.

Medical Devices

Comply with medical device and in vitro diagnostic regulations to enhance product quality and safety, enter markets and, ultimately, improve patient treatment.

When manufacturing medical devices, you need an experienced and trusted partner to meet the challenges of sweeping industry changes, rising prices and regulatory demands.

Our services can help you to adapt to changing business environments while demonstrating your products' reliability and resilience and distinguishing you from competitors.

Our solutions

• ISO 13485 MEDICAL DEVICES

ISO 13485 specifies the requirements for a quality management system (QMS) to help demonstrate your ability to provide medical devices and related services that adhere to user and legal standards.

• MEDICAL DEVICE SINGLE AUDIT PROGRAM (MDSAP)

The Medical Device Single Audit Program (MDSAP) is perfect for global organisations wishing to export medical devices to Australia, Brazil, Canada, Japan and the US. It uses a QMS audit to satisfy all participating regulatory authorities' requirements.

• MEDICAL DEVICE REGULATION (MDR)

The MDR is a new law that repeals the Medical Device Directive (MDD) and Active Implantable Medical Devices (AIMD) Directive. It applies to all manufacturers and distributors that want to sell medical devices in the EU.

• WHO GDP

A quality system for warehouses and distribution centres dedicated to medicines. GDP certification for the healthcare industry demonstrates your dedication to good distributive practices and quality in every aspect of your service.

Benefits



Produce and distribute devices faster



Gain a competitive advantage



Monitor your supply chain for continuous improvement



Discover ways to improve efficiency and add value



The security of information systems and business-critical information needs constant managing to ensure operational continuity and data protection.



Sustainability Assurance

Sustainability is no longer a complementary feature of your company's value proposition, but a need that must be integrated into your business model for long-term success and viability.

Our comprehensive portfolio of world-leading, third-party assessments validate your business activities to help you demonstrate that they are performed to specific levels or standards.

As a leader in sustainability for over 30 years, we continue to be an active participant in demonstrating best practices and developing international standards and guidelines. As a result, we have experts across many industries to provide a wide range of sustainability assurance services.

We can help you demonstrate the best standards across many areas, from business practices and operations to safety and sustainability, to improve your organisation and suppliers across your supply chain.

Our comprehensive range of sustainability assurance services:

- GHG Verification Service
- Carbon Footprint of Product
- ESG Health Check
- ESG GAP Analysis
- Sustainability Report Assurance
- SBTi Target Setting and Advisory
- Digital Supply Chain
- Digital GHG Inventory & Supplier Management Platform

Our solutions



Optimise investment opportunities



Relieve regulatory and legal pressures



Engage customers with ethical and sustainable practices



Reduce unnecessary resources



Contribute to UN Sustainable Development Goals (SDGs)



Build trust with stakeholders

Ethical Audits

Society expects organisations to operate in a socially responsible way that contributes positively to the community and the environment.

Our robust technical expertise empowers us to conduct comprehensive social responsibility assessments aligned with internationally recognised collaborative programs.

We offer a range of solutions designed to elevate your business performance and guide you towards responsible social and sustainable practices.

Benefits

Our services can help you to:

- Significantly enhance your business by helping you maintain a strong and positive reputation, inspiring confidence among customers and stakeholders.
- Effectively mitigate risks, which enables you to attract and retain high-quality talent while achieving greater transparency across your supply chain.
- Ensure that your organisation remains compliant with both current and forthcoming regulations, positioning you for success in a competitive landscape.

Our solutions

- Fair Farms
- SMETA
- RSPO
- RJC
- StaffSure
- AMFORI BSCI
- ISCC
- Marine Stewardship Council (MSC)
- Unilever Standard (URSA)

In today's competitive landscape, businesses that fail to adopt socially responsible practices risk falling behind.





Customised Audits

Partner with us to find solutions that can improve your management systems, the performance of both your processes and people at the same time and minimise risk in your supply chain management.

We empower your organisation and its partners to consistently uphold the highest performance standards. This commitment not only safeguards your brand equity but also enhances the value of your company throughout your entire delivery network.

Our services include verifying the performance levels achieved by your organisation and its partners. We also assist you in developing a robust framework for results-oriented performance management, ensuring sustained excellence and growth.

Benefits

Our customised audit solutions enable you to roll out and monitor the quality performance criteria defined in your business strategy. This helps protect the reputation of your brand and leverage your organisation's potential for continuous improvement, including internal cost control.

We deliver the broadest range of customised solutions to empower your organisation.

Our solutions

Our customised solutions ensure that your organisation, including your suppliers, consistently meet best practice performance standards. We bring transparency to the activities of your organisation today, and implement detailed improvement plans for the future. We protect your brand equity and deliver value to your stakeholders by offering:

- Independent and trusted experts.
- In-depth auditing competence.
- Local offices and experienced auditors worldwide.
- Identification of issues across global supply chains.
- Related supplier training capabilities.
- Capacity to manage approved supplier and facility lists.
- Ability to verify in-house assessment findings.
- Ability to leverage identified best practices within your organisation.
- Ability to challenge your organisation in the proper implementation of best practices.



Training Solutions

Quality training is an investment in the future. Increasing your workforce's skills drives your organisation's competitiveness in the marketplace.

SGS Academy

Our unrivaled experience and expertise, combined with our unique global reach ensures that you benefit from consistent training and development at every level of your organisation – anywhere in the world.

Our training courses cover everything from safety to quality, compliance to sustainability, brand protection to risk management. Whatever your industry, whatever the subject, we can help you:

- Food Safety
- Management Systems
- Digital Trust Assurance
- Occupational Health and Safety
- Medical Devices

Our courses are delivered in face-to-face, eLearning and Virtual Instructor Led Training (VILT) environments, ensuring training objectives are achieved no matter where you are.

Odyssey Training

Our sister company, Odyssey Training, deliver short courses for frontline staff and are dedicated to providing you with the skills you need to enhance your competitiveness whether that be with **Microsoft Office Courses, Professional Development Courses or Leadership Courses.**

We provide in-house training, live interactive online training and corporate in-house training sessions at your own venue to suit your needs. Investment in training can help you to:

- Increase output of work
- Improve quality of work
- Increase employees' satisfaction

An organisation's greatest asset is its workforce. Unlocking their full potential is key to creating a successful business.



About SGS

We are SGS – the world's leading testing, inspection and certification company.

Global reach – local expertise

Established in 1878, SGS transformed grain trading in Europe by offering innovative agricultural inspection services. From our beginnings, as a grain inspection house, we have steadily grown into our role as the testing, inspection and certification industry leader.

We are recognised as the global benchmark for sustainability, quality and integrity, we have certified over 200,000 customers in 11 global industries. Our 99,600 employees operate a network of 2,600 offices and laboratories, working together around the world.



When you need to be sure



SGS Australia & New Zealand
anz.sales.ba@sgs.com
AU 1300 095 010
NZ 0800 747 237

sgs.com

